

# Customer Helping Hands (Grants)

## Application Form 2023/24



**Simplyhealth**  
All together healthier

### Useful Background

At Simplyhealth, we support communities across the UK by improving access to healthcare. We're proud to work closely with people and charities at a local, regional, and national level. If you're a Simplyhealth customer and you work for, or support, a local charity or community group close to where you live, we'd welcome your application for funding via our **Customer Helping Hands Grants**. Applications can be submitted during one of four 'grant windows' throughout the year, which are published in advance on [Simplyhealth's website](#).

### Your Information

Full Name

Telephone

Email Address

Simplyhealth policy no.

### Charity / Community Group Information (who is being supported)

Charity / Community  
Group Name & No.

Address

Amount Requested

£

*NB: We make donations directly to charity/community group bank account. If your application is successful, we will request these details.*

Date of fundraising event  
(if applicable)

  
MM  
DD  
YY

**Details/reason for request**  
(Please let us know why  
you'd like the donation,

who it will benefit and the difference this will make)

**Supporting information/ details** *(Please give as much information as you can and include a breakdown of how any donation awarded would be spent)*

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The following guidelines may help you prepare your application.

**People or groups we are able to support:**

The Customer Helping Hands Grants help community groups and charities that:

- Operate within and support the local area, defined as being within a 20-mile radius of your home address
- Are a local branch of national organisation/charity targeting support for the local area and local people
- Help support or promote health and wellbeing, including the environment
- Support those less able to support themselves
- Whose wellbeing is dependent upon the support of animals, e.g. Guide dogs etc.

The Community Impact Working Group's decision is final. All decisions will be communicated to the charity/community group by the ESG Manager or Administrator.

Once ready, please email your application to [Corporate.Giving@simplyhealth.co.uk](mailto:Corporate.Giving@simplyhealth.co.uk)

**Charities or initiatives we are generally unable to help:**

Applications generally will not be considered for:

- Support outside the local area, or groups where the funds help supply support on a national or international basis
- General appeals for non-targeted funding and disaster appeals e.g. DEC
- Research purposes or projects
- Promoting religious or political causes
- Organisations solely supporting animals e.g. rescue centres
- Heritage, building restoration projects or more general building works including maintenance
- Funding that will solely be used for marketing or promotional activity i.e. literature, leaflets, diaries, flyers, posters etc.
- Money to pay for an individual's salary on an ongoing basis

Exceptions to the above exclusions will be considered on their merits, on a case-by-case basis.

